

## WORKING AROUND THE CLOCK TO KEEP YOUR SYSTEMS SAFE

Guide Star's Managed Detection and Response (MDR) service helps business leaders sleep well at night. MDR detects and responds to threats before they become disasters.



Cyber attacks can happen at any time and are constantly changing.

Guide Star's MDR service matches industry leading technology with a team of experts to make sure you're protected at all times.



### Proactive Protection

Our 24/7 security operations assist you in maintaining an edge over attackers and safeguarding your environment.



### Automated Response

Stop attacks through pre-approved actions executed by SOC analysts.



### Team of Experts

While automated responses are beneficial, we also have a team of people standing by to support your systems.

**Let's get started:**

Email:  
[sales@guide-star.com](mailto:sales@guide-star.com)

Phone:  
800-684-2115

Website:  
[guide-star.com](http://guide-star.com)

# Managed Detection and Response



## How MDR Works

- Guide Star **installs the tool** that replaces antivirus on your system
- We **monitor and manage alerts**, leveraging automated response when possible or escalating to our 24/7 team of experts when not
- **Monthly reporting** so you understand what's going on in your environment at all times
- **Recommendations** on how to prevent incidents from happening again



## Capabilities & Benefits

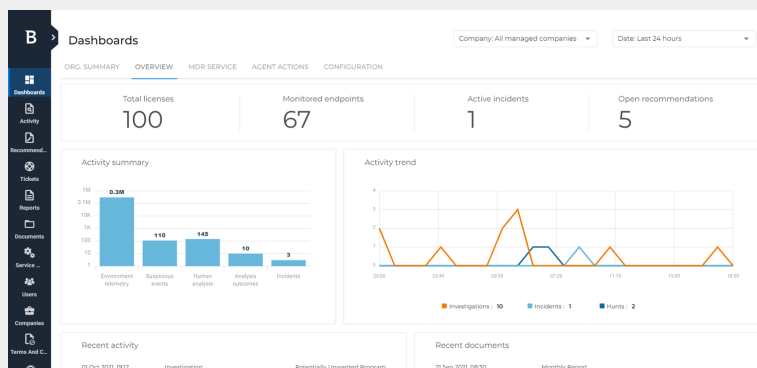
*Achieve better overall security outcomes by partnering with Guide Star.*

- Replaces traditional antivirus
- Moves away from a technology-only solution to a technology and services solution
- Provides opportunities for continued improvement through management reporting
- Reduces likelihood of a serious incident so your systems stay up and running
- Allows you to sleep at night and keep your business moving forward

We proudly partner with:



**ninja**  
RMM



## Access to Guide Star MDR Portal

The Guide Star MDR Portal provides an overview of your MDR service and access to customized dashboards of your environments. Our remote management capabilities allow us to proactively fix your systems.